

FAQ's

Q1: Is food provided for students?

A: We provide Breakfast, Lunch, & Snack for children ages 2 and up (Preschool). Parents in the Infant/Toddler classes send lunch for their child.

Q2: What are the hours of operation?

A: We are open from 7:00 a.m. to 6 pm. During the summer months we open at 7:30 am and close at 5 pm.

Q3: Do you offer part-time service?

A: Yes. Part time service is Monday-Friday from 9:00 a.m. - 3:00 p.m.

Q4: Do you accept childcare vouchers?

A: We accept both HRA & ACS vouchers. Spots are limited. Please be sure to state if you have a voucher and which kind so that we can properly assist you.

Q5: Is there a uniform?

A: No, we only require that your child wear velcro or slip-on shoes. We also ask that you do not send your child to the center with any jewelry/beads/small hair clips on. Please be advised, any jewelry (aside from earrings close to the ear) sent with your child will be removed and placed with their belongings until they are picked up.

Q6: Is there an enrollment deadline?

A: Admission is rolling, you are able to enroll your child at any time during the year. Please be advised that spots are filled rather quickly. If a class is full, you have the option to be placed on our waiting list. If offered a spot, you have 24 hours to pay the required fee. If not paid, the spot will go to the next person on the wait list

Q7: What is the Enrollment process?

A:

- Family is invited for an In Person Tour (the child must be present for the tour).
- A spot is offered if the family & The Learning Ladder are a good fit
- Enrollment Deposit is paid (1st Month's Tuition plus Registration Fee)
- Parent Orientation

- Start date is issued

Q8: How is tuition paid?

A: Tuition is due the 27th of each month for the upcoming month. Tuition is due in full each month regardless of days attended.

Q9: Can children enroll on a short-term basis?

A: We accept short term enrollments from June to September. This includes Summer Camp.

Q10: Are there any family contributions expected throughout the year?

A: Throughout the year there are Special Events for our students. Families are given a calendar each month. Families are asked to donate items to help make the event a success (juice boxes, cupcakes, chips, goodie bags etc.)

Q11: What supplies do students need?

A: Families receive a personal & classroom Supply List upon Enrollment. The classroom supplies are submitted upon Enrollment, September & January.